

## Diagnostic Outline:

The 2 day Asset Management Diagnostic is designed for Local Governments that wish to embark on a strategic asset management journey. The common theme for any organisation is:

1. What is our current level of maturity in terms of managing assets?
2. Where are our strengths and weaknesses?
3. What resource levels and structure do we need to embark on this journey?
4. What does culture change mean and do we need one?
5. What will we actually achieve in 6 months, 2 years, 5 years, 10 years?
6. How do we engage all levels - Councillors through to the work crew in this journey?
7. How do we start this SAM process?

The two day process is based on a service-centric framework and assesses maturity levels based on targeted and facilitated workshops with key staff and councillors. It provides options for moving forward as an end outcome, resource needs and a step-by-step phased program of asset management framework development. The multi-disciplinary facets of Asset Management are the key focus of the review.

Staffs at all levels are introduced to the Strategic Asset Management Methods using examples from successful sites.

The maturity model is based on Council systems and processes with a key focus on the following elements of an asset management journey.

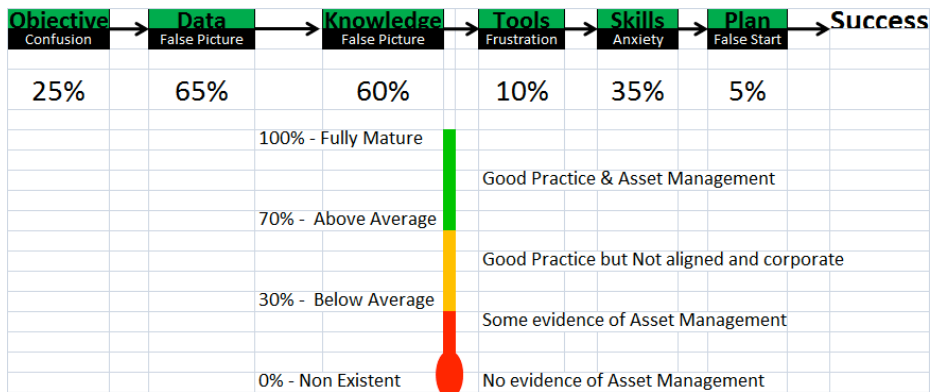
### step watch implementation elements

Objective	Data	Knowledge	Tools	Skills	Plan	➔	Success
	Data	Knowledge	Tools	Skills	Plan	➔	Confusion
Objective			Tools	Skills	Plan	➔	False picture
Objective	Data	Knowledge		Skills	Plan	➔	Frustration
Objective	Data	Knowledge	Tools		Plan	➔	Anxiety
Objective	Data	Knowledge	Tools	Skills		➔	False start



**ACEAM**  
ASSET MANAGEMENT  
PRACTITIONERS

# Asset Management Diagnostic



	Unaware		Awareness			Syst. Approach					Competence					Excellence				
	5	10	15	20	25	30	35	40	45	50	55	60	65	70	75	80	85	90	95	100
<b>Corporate Process and Methods</b>																				
<b>Maturity Elements</b>																				
Asset Register																				
Knowledge of Assets																				
Service Level Specifications & Measurement																				
Demand Analysis & Management																				
Strategic Planning & Lifecycle Analysis																				
Asset Costing & Needs Based Budgeting																				
Works Management																				
Performance Measurement & Monitoring																				
Objective Capex Planning																				
<b>Systems &amp; Tools</b>																				
Strategic SAM Asset Register System																				
Strategic Planning Systems																				
Works Management Systems																				
Asset Costing Systems																				
Customer Management Systems																				
Plans & Records Management																				
Spatial Mapping Systems																				
<b>Governance</b>																				
Accountability																				
Risk Management																				
Monitoring & Performance																				
Compliance																				
<b>Legend</b>																				
Current Assessment																				
Ideal Loc Govt																				

**Duration:**

Standard Program – 2 days

**Method of Delivery:**

On-site facilitated workshops.

**Costs and Schedules:**

For specific costing and schedules please contact us on: [training@aceam.com](mailto:training@aceam.com)